

DIGIPASS instruction

DIGIPASS

A device generating one-time codes to perform the desired operation via Internet Bank

ACTIVATION

- Turn on the Digipass by clicking the "OK" button
- Choose the language
- Enter the desired PIN

USE OF THE DEVICE

- Turn on the Digipass by clicking the "OK" button
- Enter PIN
- For generating TAN code, use buttons "1" or "3"
- Turn off the Digipass by clicking the "C" button











to generate a TAN

At the final/confirmation stage of the Internet Banking transaction, press the appropriate button to generate a TAN.



Follow the instruction to generate a one-time code in the Digipass device

Enter the PIN **ENTER PIN**

SELECT

Press button "1"

CHALLENGE

Click the button "OK"

in Internet Bank **RESPONSE:** 875 961

Enter the generated code

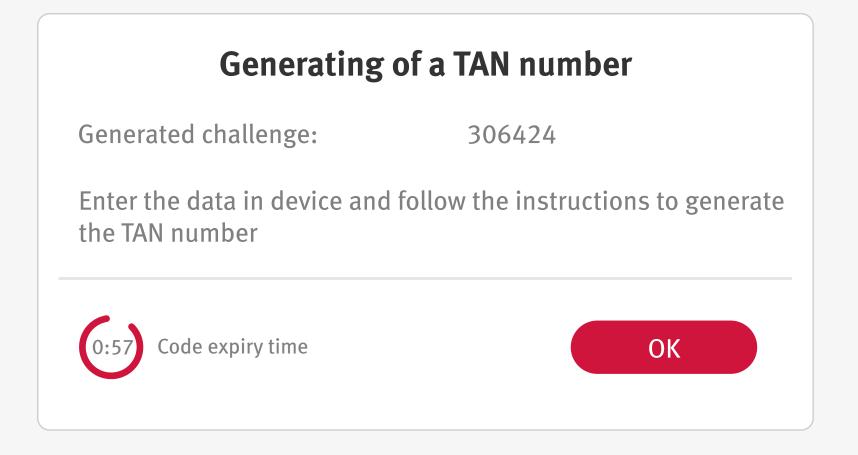
Attention! Button 1 is used to generate a code to confirm any operation in the Internet bank, except for such operations as changing phone number for plastic cards or changing strong authentication device serial number.

Button (3) to generate a one-time (TAN) code

At the final/confirmation stage of the Internet Bank transaction, press the appropriate button to generate a TAN.



If a pop-up appears after clicking the button:



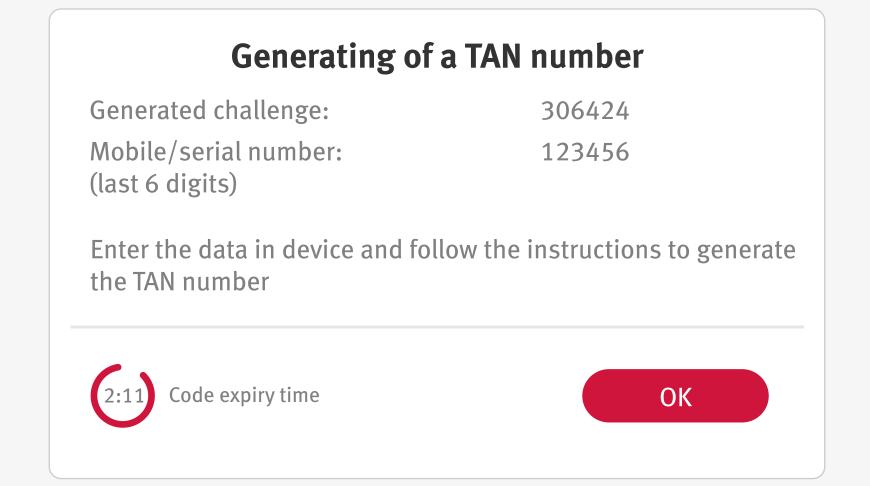
use button 3 to generate a one-time code in the Digipass device.



Button (3) to generate a one-time (TAN) code

When changing a telephone number for a plastic card or changing strong authentication device serial number

Enter additional data, which will also appear in the pop-up window and click "OK"











General information

- If the PIN has been entered incorrectly three times, the device will be blocked
 - The message "PIN BLOCKED" will appear on the screen
 - Press the button "OK". The message "UNLOCK PIN" will appear on the screen
 - Press the button "OK" one more time. The 7 digit number will appear on the screen
 - To unblock the device, you need to contact the Bank Contact Center at the number 220 22 22
 - After the customer identification procedure, dictate the 7 digit number to the personal assistant
 - The one-time PIN will be sent to you by e-mail/PUK SMS
 - Enter the received one-time code to the device and change it with the new PIN







