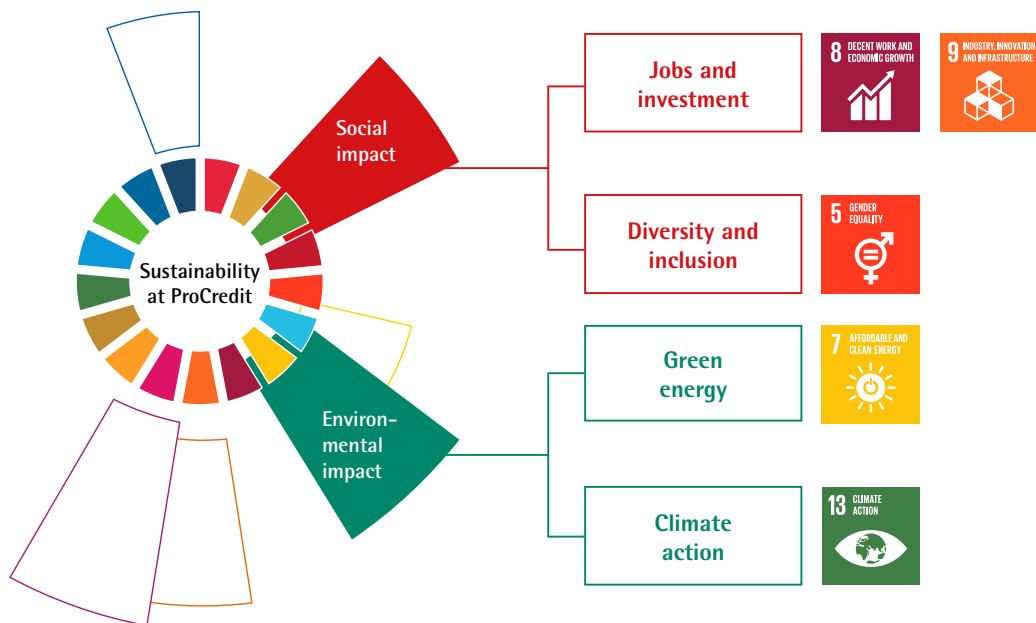




For this year's Impact Report, we have changed our approach and focused our sustainability story on the five SDGs that best describe the results of our activities. The main focus is on the following four topics:



1. Jobs and investments: Empowering communities, creating opportunities



At ProCredit, we are making a difference through:

- **Positive change:** We proudly support over **34,000 MSMEs**, the backbone of our local economies.
- **Decarbonisation:** Over 20% of our portfolio supports energy efficiency, renewable energy, and eco-friendly initiatives. **Our medium-term goal is to increase this share to 25%.**
- **Clean energy:** We financed **859 MWp** of installed capacity in photovoltaic projects that actively contribute to the sustainable energy transition in the countries where we operate.
- **Gender equity:** By participating in the **2X Global initiative**, we have enhanced our backing for women-owned businesses. In 2023, more than **20%** of our MSME loans directly supported companies with **50% or higher female ownership.**

- **Sustainable suppliers:** We scrutinised **90%** of our suppliers against our group-wide sustainability guidelines. **40%** of them successfully met our strict criteria.

Our loan portfolio sparked
193,344 jobs.
42% of these jobs empower women
and **7%** combat the brain drain
affecting youth in our societies.

2. Diversity and inclusion: Empowering our team, fostering inclusion



We defined our first **Gender Action Plan** to strengthen and structure our support for women empowerment.

At ProCredit, our dedicated team is the driving force behind our sustainability journey:

- **Investment in people:** We invested around **EUR 9.4 million** in training, translating to **114 hours** of training per employee.
- **Code of Conduct training:** Every employee received comprehensive Code of Conduct training in 2023, accumulating over **21,600 hours** of learning.
- **Diversity and inclusion:** From 2024, we will be conducting regular training sessions on diversity and inclusion.
- More than 81,000 women supported through job creation by our MSME clients

3. Decarbonisation: Starting with our own operations



- **ProEnergy solar park:** This project will generate **3,711 MWh** annually, which is equivalent to the electricity consumed by around **500 households**.
- **Using clean energy:** Nine ProCredit institutions have installed their own photovoltaic rooftop systems, with a **collective installed capacity of 466 kWp**.
- **Driving electric:** Our own vehicle fleet now comprises **61% hybrid plug-ins and e-cars**, up from 52% the previous year.
- **EDGE green building certification:** ProCredit Bank Ukraine's head office in Kyiv was awarded EDGE green building certification. This achievement brings the total number of ProCredit bank head offices with this prestigious certification to six.
- **Zero waste:** We maintain a **100% recycling rate** for paper and electronic waste.

We inaugurated our own **ProEnergy** solar park in Kosovo.

4. Climate action: ProCredit's net-zero commitment



We have validated our near-term targets for achieving net-zero emissions with the STBi and here is our roadmap:

- **By 2030**, we aim to reduce our own emissions (Scope 1 and Scope 2) by 42% (with 2022 as our base year) through the **increased use of renewable energy and electric vehicles**.
- **Client-Centric Decarbonisation:** Our Scope 3 target for 2027 is to **engage with the micro, small and medium enterprise (MSME) clients** responsible for 28% of the group's portfolio emissions, with an

emphasis on the agriculture and manufacturing sectors. Additionally, we commit to continue financing only the energy projects that rely on renewable sources.

Our energy project finance consists entirely of **renewable energy projects**.

Our impact in ProCredit Bank Georgia

1. Jobs and investments:

- **Decarbonization:** In 2023, 14% of ProCredit Bank Georgia's loan portfolio was dedicated to financing energy-efficient, renewable energy, and environment-friendly investments. The Bank's medium-term goal is to increase this figure to 18%.
- **Clean energy:** In 2023, with the Bank's financial assistance, 28 customers successfully implemented a solar power plant project with a total capacity of 7 MW.
- **Gender equality:** ProCredit Bank, as a European financial institution, fully recognizes the importance of enhancing the role of women in the economy and promoting greater access to finance.
- Through collaboration with the EBRD, the Bank is establishing new opportunities for the growth and development of female entrepreneurs. This service will soon be accessible for women who manage companies.
- **Sustainable suppliers:** 67% of our service and product supply companies are sustainable.

2. Diversity and inclusion:

At ProCredit Bank, we are committed to promoting diversity and inclusion. We believe in treating our customers and employees fairly and do not tolerate any form of discrimination or harassment. We have implemented appropriate policies and approaches to ensure gender equality, and we invest significant time and resources in organized training programs in this area.

- **Employee investment:** In 2023, we invested 9.4 million euros in employee training, which amounts to 114 hours per employee.
- **Diversity and inclusion:** Environmental issues are a key component of the training programs regularly conducted for ProCredit Bank employees at the local and regional levels. In 2024, alongside environmental topics, we plan to include training on gender equality under the theme "Diversity and Inclusion."

3. Decarbonisation:

- **Green vehicle fleet:** 100% of our vehicle fleet is comprised of electric cars. In 2023, we were able to prevent approximately 18,400 kg of CO₂ emissions by driving electric vehicles. As of 2023, we have established 27 charging stations for electric cars in various regions of Georgia, and we aim to increase this number to 33 by 2024.
- **Renewable energy usage:** In 2023, our Bank's solar plant generated over 116,000 kWh of electricity, resulting in the avoidance of 9.6 tons of CO₂ emissions. Moreover, this clean energy replaced 10.6% of the Head Office's electricity consumption.
- **Waste management:** In 2023, ProCredit Bank recycled 2472 kg of paper and cardboard, 31 kg of electronic waste, and 290 kg of glass waste by handing them over to a waste management company.

4. Climate action:

Climate change prevention measures: ProCredit Bank Georgia is committed to achieving zero emission goals and aligning with ProCredit Holding's vision for the future. To combat climate change, the Bank will take the following actions:

- **Municipal Transport Subsidy Project:** The Bank will subsidize transport costs for employees to encourage the use of municipal transport over fuel-powered vehicles, ultimately reducing greenhouse gas emissions.
- **Renewable energy utilization:** The Bank plans to increase the use of electricity from renewable sources in its operations and in financing customers.
- **Awareness-raising seminars:** The Bank will prioritize raising awareness among its employees, customers, and the general public about environmental issues through relevant pieces of training and seminars.